

Notice Regarding Patient Protections Against Surprise Billing

Disclaimer

This Good Faith Estimate shows the costs of items and services that are reasonably expected for your health care needs for an item or service. The estimate is based on information known at the time the estimate was created.

The Good Faith Estimate does not include any unknown or unexpected costs that may arise during treatment. You could be charged more if complications or special circumstances occur. If this happens, and your bill is \$400 or more for any provider or facility than your Good Faith Estimate for that provider or facility, federal law allows you to dispute the bill.

If you are billed for more than this Good Faith Estimate, you may have the right to dispute the bill.

You may contact Articularis Health Group Inc.'s (AHG) Billing Office at 844-999-9904 to let them know the billed charges are higher than the Good Faith Estimate. You can ask them to update the bill to match the Good Faith Estimate, ask to negotiate the bill, or ask if there is financial assistance available.

You may also start a dispute resolution process with the U.S. Department of Health and Human Services (HHS). If you choose to use the dispute resolution process, you must start the dispute process within 120 calendar days of the date on the original bill.

If you dispute your bill, Articularis Healthcare Group Inc. cannot move the bill for the disputed item or service into collection or threaten to do so, or if the bill has already moved into collection, Articularis Healthcare Group Inc. has to cease collection efforts. Articularis Healthcare Group Inc. must also suspend the accrual of any late fees on unpaid bill amounts until after the dispute resolution process has concluded. Articularis Healthcare Group Inc. cannot take or threaten to take any retributive action against you for disputing your bill.

There is a fee to use the dispute process. If the Independent Dispute Resolution (IDR) entity reviewing your dispute agrees with you, you will have to pay the price on this Good Faith Estimate, reduced by the fee. If the IDR entity disagrees with you and agrees Articularis Healthcare Group Inc., you will have to pay the higher amount.

Keep a copy of this Good Faith Estimate in a safe place or take pictures of it. You may need it if you are billed a higher amount.

To learn more and get a form to start the process, go to <u>www.cms.gov/nosurprises/consumers or call</u> <u>1-800-985-3059</u>.

For questions or more information about your right to a Good Faith Estimate or the dispute process, visit www.cms.gov/nosurprises/consumers, email FederalPPDRQuestions@cms.hhs.gov, or call 1-800-985-3059.

PRIVACY ACT STATEMENT: CMS is authorized to collect the information on this form and any supporting documentation under section 2799B-7 of the Public Health Service Act, as added by section 112 of the No Surprises Act, title I of Division BB of the Consolidated Appropriations Act, 2021 (Pub. L. 116-260). We need the information on the form to process your request to initiate a payment dispute, verify the eligibility of your dispute for the PPDR process, and to determine whether any conflict of interest exists with the independent dispute resolution entity selected to decide your dispute. The information may also be used to: (1) support a decision on your dispute; (2) support the ongoing operation and oversight of the PPDR program; (3) evaluate selected IDR entity's compliance with program rules. Providing the requested information is voluntary. But failing to provide it may delay or prevent processing of your dispute, or it could cause your dispute to be decided in favor of the provider or facility.

1. Centers for Medicare & Medicaid Services <u>CMS-10791 | CMS</u> <u>https://www.cms.gov/regulations-and-</u> guidancelegislationpaperworkreductionactof1995pra-listing/cms-10791